

# IMPROVING THE SAFETY OF YOUR PATIENTS IS A TOP PRIORITY AND THE BASELINE FOR A GOOD PATIENT EXPERIENCE.



**21 PERCENT** of adults report having personally experienced a medical error<sup>1</sup>

Over **250,000 DEATHS** in the U.S. per year due to medical errors<sup>2</sup>



In the U.S. medical errors are the **THIRD LEADING CAUSE OF DEATH**<sup>2</sup>



Direct and indirect costs associated with errors approaches **\$1 TRILLION**

*With patients themselves carrying \$83B of that cost<sup>3</sup>*

## PROGRESS IS BEING MADE, BUT THERE IS MORE WORK TO BE DONE.

In the U.S. alone, focused safety improvements led to an estimated

**\$28 BILLION IN SAVINGS**

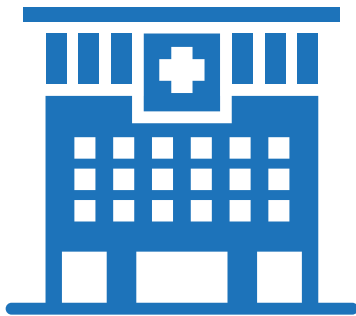
in Medicare hospitals between 2010 and 2015<sup>4</sup>



According to the Department of Health and Human Services, patient safety initiatives have

**SAVED MORE THAN 87,000 LIVES AND \$20 BILLION**

between 2010 and 2014<sup>5</sup>



## 21 PERCENT OF HOSPITALS SHOWED “SIZEABLE IMPROVEMENTS”

7 percent saw their scores worsen and 71 percent of hospitals remained the same, over 11 years<sup>6</sup>

**By setting measurable and attainable goals,** hospitals can lower their 30-day readmission rate, increase employee morale and forge a name for themselves as world-class institutions in healthcare.

<sup>1</sup>[www.ihl.org/about/news/Documents/IIHPressRelease\\_Patient\\_Safety\\_Survey\\_Sept28\\_17.pdf](http://www.ihl.org/about/news/Documents/IIHPressRelease_Patient_Safety_Survey_Sept28_17.pdf); <sup>2</sup><https://hub.jhu.edu/2016/05/03/medical-errors-third-leading-cause-of-death/>; <sup>3</sup><https://costsofcare.org/tallying-the-high-cost-of-preventable-harm/>; <sup>4</sup>[www.who.int/patientsafety/en/](http://www.who.int/patientsafety/en/); <sup>5</sup>[www.usatoday.com/story/money/personalfinance/2017/08/18/20plus-healthcare-stats-that-will-blow-you-away/104612016/](http://www.usatoday.com/story/money/personalfinance/2017/08/18/20plus-healthcare-stats-that-will-blow-you-away/104612016/); <sup>6</sup>[www.healthaffairs.org/doi/abs/10.1377/hlthaff.2018.0711?journalCode=hlthaff&](http://www.healthaffairs.org/doi/abs/10.1377/hlthaff.2018.0711?journalCode=hlthaff&)